

Anita Cafferty
Board Member of New Haven
Secretary
April 7, 2013

To whom it may concern:

I have been a Board member of New Haven for the past 8 years. Prior to the time Dorothy was hired, the Board was in need of counseling regarding State Condo Laws and its intricacies in interpretation. As in probably most condo communities, we have had our miniscule share of residents who have caused unnecessary and monumental problems. The amount of time and energy spent on these petty complaints have been a constant source of unnecessary work and aggravation on the part of the volunteer Board. Dorothy came on board and navigated us successful through many a scenario. Her professional demeanor in dealing with the issues brought up was a testament to her professionalism and superior knowledge. Her participation has been invaluable and totally appreciated by each and every Board member. I have even recommended her to several other communities because we have been so pleased with the high quality of her work and the success in the outcome of many issues.